

# VACANCY FOR THE POST OF OPERATIONS MANAGER IN IKOTA LEKKI, LAGOS

## Our Profile

We are a thriving culinary brand based in Lekki, Lagos, delivering exceptional food experiences through our diverse menu and top-tier customer service. As we continue to grow, we are committed to strengthening our operations and streamlining service delivery.

To support this vision, we are seeking a competent and driven **Operations Manager** who will oversee daily business activities, manage resources efficiently, and ensure smooth restaurant operations.

## Role Overview

The ideal candidate will lead and coordinate all aspects of our operational strategy—ranging from inventory management, staff coordination, quality control, and customer satisfaction—to achieve sustainable business growth.

## Key Responsibilities

- Supervise and manage daily restaurant operations across all departments.
- Develop and implement operational systems, processes, and best practices.
- Lead, train, and motivate staff to ensure top performance and adherence to standards.
- Monitor inventory levels, procurement, and supply chain coordination.

- Analyze and improve organizational efficiency through regular reporting and evaluation.
- Resolve customer complaints and implement service recovery strategies.
- Ensure compliance with food safety, hygiene, and company regulations.
- Collaborate with management on budget planning, cost control, and revenue optimization.
- Schedule and coordinate team meetings, shift rotations, and performance reviews.

## Requirements

- Minimum of HND/B.Sc. in Business Administration, Hospitality Management, or a related field.
- 3+ years of experience in a similar operational role (preferably in the food or hospitality industry).
- Strong leadership, organizational, and multitasking skills.
- Proficiency in Microsoft Office and operational management tools.
- Excellent interpersonal and problem-solving skills.
- Ability to make quick decisions and handle pressure in a fast-paced environment.
- A results-driven and proactive personality with a commitment to excellence.

## How to Apply

- Interested candidate should send their CVs to [hr@globalclique.net](mailto:hr@globalclique.net)
- Use the job title as the subject of the mail.
- Only shortlisted candidates will be contacted.