

VACANCY FOR THE POST OF OPERATIONS MANAGER IN IKOTA LEKKI, LAGOS

Our Profile

We are a thriving culinary brand based in Lekki, Lagos, delivering exceptional food experiences through our diverse menu and top-tier customer service. As we continue to grow, we are committed to strengthening our operations and streamlining service delivery.

To support this vision, we are seeking a competent and driven **Operations Manager** who will oversee daily business activities, manage resources efficiently, and ensure smooth restaurant operations.

Role Overview

The ideal candidate will lead and coordinate all aspects of our operational strategy—ranging from inventory management, staff coordination, quality control, and customer satisfaction—to achieve sustainable business growth.

Key Responsibilities

- Supervise and manage daily restaurant operations across all departments.
- Develop and implement operational systems, processes, and best practices.
- Lead, train, and motivate staff to ensure top performance and adherence to standards.
- Monitor inventory levels, procurement, and supply chain coordination.

- Analyze and improve organizational efficiency through regular reporting and evaluation.
- Resolve customer complaints and implement service recovery strategies.
- Ensure compliance with food safety, hygiene, and company regulations.
- Collaborate with management on budget planning, cost control, and revenue optimization.
- Schedule and coordinate team meetings, shift rotations, and performance reviews.

Requirements

- Minimum of HND/B.Sc. in Business Administration, Hospitality Management, or a related field.
- 3+ years of experience in a similar operational role (preferably in the food or hospitality industry).
- Strong leadership, organizational, and multitasking skills.
- Proficiency in Microsoft Office and operational management tools.
- Excellent interpersonal and problem-solving skills.
- Ability to make quick decisions and handle pressure in a fast-paced environment.
- A results-driven and proactive personality with a commitment to excellence.

How to Apply

- Interested candidate should send their CVs to hr@globalclique.net
- Use the job title as the subject of the mail.
- Only shortlisted candidates will be contacted.